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Postnet Suite 436, Private Bag X4019, Tzaneen 0850, Limpopo Province,
South Africa

GPS Coordinates:
23d 48'37.83" S
30d 11'56.30" E

GENERAL TERMS AND CONDITIONS

INSURANCE:

To avoid any misunderstanding, a booking constitutes a binding contract.

All guests confirming a booking are advised to take out insurance to cover the full cost of their accommodation in the event of a cancellation. We will seek compensation for any cancelled accommodation that cannot be re-let, including premature curtailment.

Check in time is from 14H00 until 19H00. Late check-ins to be arranged prior to arrival. Check-ins after 9 pm will incur a surcharge of R20.00 pp per hour.

Accommodation will automatically be cancelled if the deposit is not received by the due date.

DEPOSITS ARE NOT REFUNDABLE IN THE EVENT OF A CANCELLATION, OR 'NON ARRIVAL'

NO PERSONS OTHER THAN THOSE QUOTED FOR, ARE PERMITTED TO SHARE THE ACCOMMODATION.

There is a no smoking rule in our bedrooms. You will be fined R200.00 if you smoke in the room.

A 50% deposit will be required. Guests can settle this by sending us their Credit Card details (Credit Card number, expiry date, last numbers on the back of Credit Card (will be treated confidentially)).

The general rule for cancellations prior to arrival date is:

- From 3 to 7 days, guests forfeit the full deposit.
- From 8 to 14 days, guests forfeit 75% of the deposit.
- From 15 to 21 days, guests forfeit 50% of the deposit.
- From 22 to 28 days, guests forfeit 25% of the deposit.
- Cancellation a few hours before arrival – the guest will be responsible for payment of the full account.

If you need any more information please do not hesitate to contact us.

Please be sure of our best client care at all times.

Hope to hear from you soon.

MANAGEMENT